



Catholic Charities **ACTS OUT THE COMPASSION**  
of Jesus Christ through His body, the Church,  
**IN DIRECT AND INTENSELY PERSONAL**  
**SERVICE** to our brothers and sisters **IN NEED.**

– Bishop Hying

## CATHOLIC CHARITIES OFFICES

### 5 Door Recovery

810 W. Olin Ave  
Madison, WI 53715  
608.827.9170

### Administrative Office

702 S. High Point Rd, Ste 201  
Madison, WI 53719  
608.826.8000

### Aging Services

702 S. High Point Rd, Ste 103  
Madison, WI 53719  
608.826.8020

### Developmental Disability Services

702 S. High Point Rd, Ste 209  
Madison, WI 53719  
608.826.8030

### Family Services

702 S. High Point Rd, Ste 105  
Madison, WI 53719  
608.826.8010

### Adult Day Center

5401 Fen Oak Dr  
Madison, WI 53718  
608.663.7117

### Community Connections

2200 Court St  
Janesville, WI 53548  
608.758.8180

### Community Connections Beloit

2222 Advance Dr  
Beloit, WI 53511  
608.299.8242

### Community Living Program

230 Central Ave  
Montello, WI 53949  
608.297.8931

### Family Counseling

211 S. Main St, Ste 102  
Fort Atkinson, WI 53538  
920.563.9375

### Sauk County Services

425 6th St  
Reedsburg, WI 53959  
608.524.7973

### The Beacon

615 E. Washington Ave  
Madison, WI 53703  
608.826.8040



CREDIBILITY • INTEGRITY • ACHIEVEMENT

Family is at  
the  
**HEART** of all  
we do



**2019**  
ANNUAL REPORT

## THANK YOU DONORS, FUNDERS AND FRIENDS OF CATHOLIC CHARITIES



Dear Friends of Catholic Charities,

In my short time as the Bishop of Madison, I have come to a profound appreciation of our Catholic Charities. The scope and depth of the quality of services offered, the dynamic partnerships with both public and private government agencies and organizations, the committed dedication of the staff, the professional leadership of Jackson Fonder, and the advisory wisdom of the Board all contribute to an organization which is an essential part of the mission of the Church as we seek to live out the Gospel mandate, manifest in the corporal and spiritual works of charity and service.

The “why” of Catholic Charities is even more important than the “what.” Catholic Charities is not simply another beneficial social service organization. Rooted in the teachings of Christ and the vision of the Catholic Church, especially regarding the dignity of the human person, the common good, solidarity and preferential concern for the marginalized and suffering, Catholic Charities acts out the compassion of Jesus Christ through His body, the Church, in direct and intensely personal service to our brothers and sisters in need. Such a vision far surpasses a secular understanding of social work assisting clients, since the vision is based on the source and reason for our gratitude for Christ’s sacrifice that impels us to love and sacrifice for God’s children in need. As we move forward to continue the transformative work of Catholic Charities in the Diocese of Madison, the Lord calls us to grow ever deeper in our understanding of the sacred mission and purpose of what we do. As Pope Francis says in his latest encyclical, *Fratelli Tutti*, “Every commitment inspired by the Church’s social doctrine is ‘derived from charity’, which according to the teaching of Jesus, is the synthesis of the entire Law.” For all the good accomplished and for the opportunities for charity that lie before us, I am deeply grateful.



A handwritten signature in black ink, which appears to read "Donald J. Hying".

Bishop Donald J. Hying  
5th Bishop of Madison



# OUR MISSION:

Catholic Charities provides compassionate, caring services to help the poor and vulnerable in our community.



**Serving children under 3 with developmental delays and their families**

...through Birth to 3



**Helping individuals through their path of recovery**

...with alcohol and drug treatment



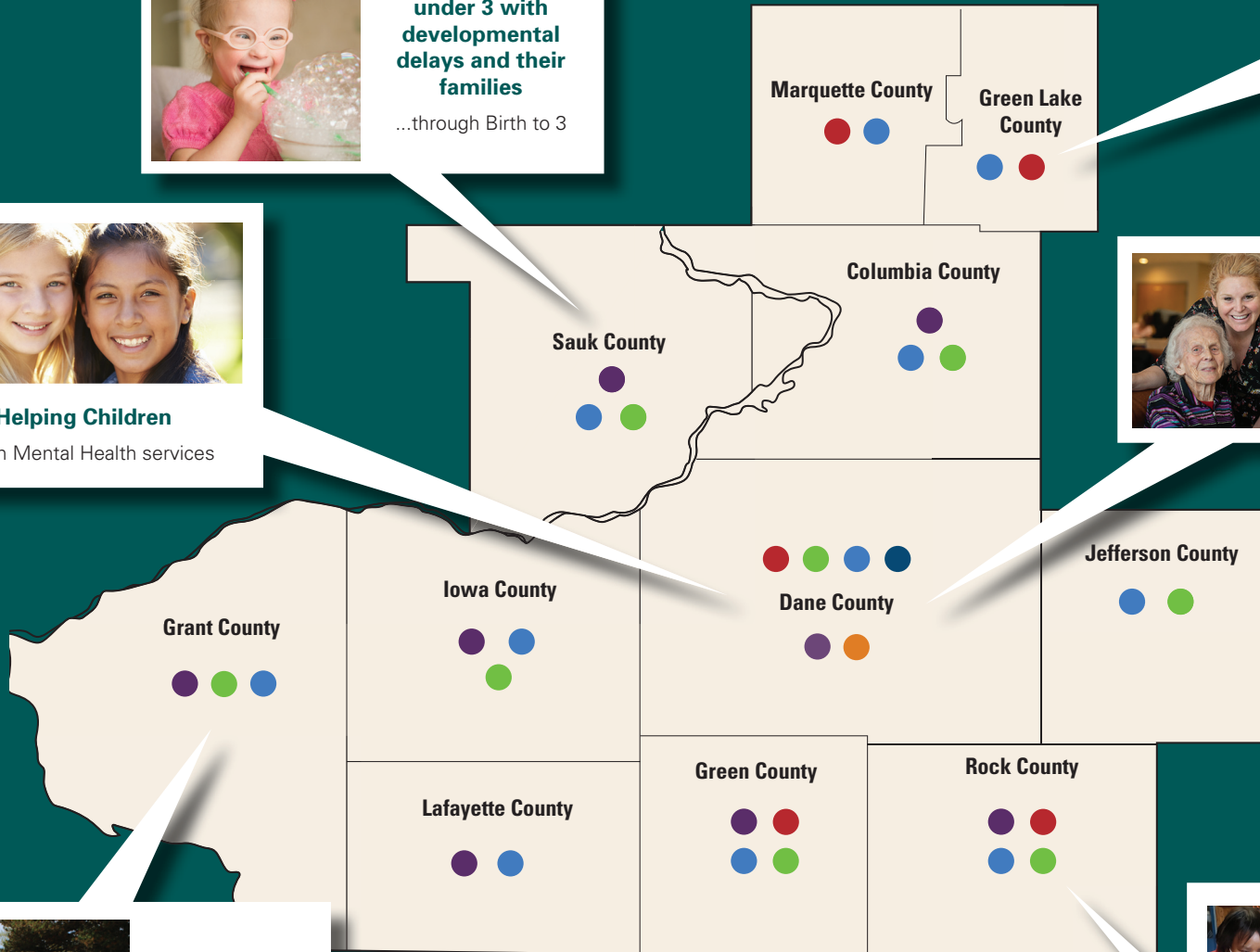
**Helping Children**

...with Mental Health services



**Valuing Seniors**

...with Adult Day Center and Alzheimer's and dementia services



- Children Services
- Aging Services
- Developmental Disability Services
- Individual and Family Services
- 5 Door Recovery
- The Beacon



**Feeding the hungry**

...with food pantries



**Empowering people with disabilities**

...with a day center and community activities

# AGING SERVICES

## STACEY – ADULT DAY CENTER

Staff opening the Adult Day Center at 7:30 am arrive each morning to find Stacey's smile and a greeting of "hello darling." Stacey is a 65-year old female and was formally diagnosed with Frontal Temporal Dementia two years ago. The formal diagnosis was a shock to family but having an actual diagnosis was helpful. Paul, Stacey's husband and sole caregiver, stated "I kept thinking why her? She did so much for everyone else. Why did this happen to her?"

Stacey and Paul have been married for nine years and have five children between them. Stacey taught mathematics at Madison Memorial High School for fifteen years before retiring due to the disease. She had a soft spot for the students that needed more assistance and would stay after hours to assist them. In addition to teaching, Stacey enjoyed volunteering at school sporting events and dances at the Overture Center. In their free time the couple enjoyed camping, fishing, hunting, biking, and hiking.

Stacey started attending the Adult Day Center in April of 2018 with staff unsure of how long she could stay due to concerns of serving her safely. On Stacey's initial tour of the Center, Paul needed to direct her back into the building multiple times as she continued to go outside. Being in an unfamiliar place she at first would only take redirection from Paul. Stacey was living with Paul in Oregon and had already been turned away from another day center because her needs were unable to be met there.

Frontal Temporal Dementia progresses quickly and both Paul and Day Center staff have observed those changes. Some of which include a diminished ability to form sentences, increased level of anxiety and agitation, decreased motivation, unwillingness to follow personal cares such as toileting and bathing, and decreased safety awareness.

Like all the participants the Day Center serves, activities are tailored to each person's interests and level of engagement. Instead of partaking in an exercise class or a craft, Stacey loves to watch music videos like Bruno Mars' "Up Town Funk." She walks around the halls singing, dancing clapping, and marching. Stacey still wants to leave the building but after learning what is important to her, staff now take her on walks so she can enjoy nature. While at the Day Center, Stacey is in a safe and supportive environment and is observed with a smile on her face. Paul states "Stacey enjoys going to the Day Center and seeing 'her girls' daily."

The Day Center allows Paul to continue working while Stacey is cared for and continuously engaged. Paul states, "I don't know where we would be without the center. You all are a lifesaver." Frontal Temporal Dementia has changed so much of her life, however Stacey continues to thrive, bringing laughter and joy to all around her.



# CHILDREN SERVICES

## KYLIE – SCHOOL BASED MENTAL HEALTH

Kylie is an 8 year old who has a history of emotional and physical abuse. She had many anger outbursts during the school day and could often be found crying and screaming in the hallway or right outside of her classroom. Because of the trauma Kylie had been through in her life, she was hypervigilant, always looking around and being aware of everything going on around her, which led to her being anxious and overwhelmed. This hypervigilance also was a key factor in Kylie's struggle with focus in class.

I began seeing Kylie near the beginning of last school year. One of the first steps in healing from trauma is creating a safe, supportive environment, which was one of the main goals for Kylie. We focused on Kylie's strengths, especially while getting to know one another. Outside of the struggles, Kylie could be found helping other students, giving hugs to adults in the hallway, smiling, laughing and doing some amazing dance moves. I quickly learned through our conversations that Kylie was a perfectionist with low self-esteem. The negative things she could say about herself would break anyone's heart.

By using her strengths and helping her identify and name those strengths for herself, the shift in Kylie's behavior at school began. Our program focuses a lot on family involvement and due to

the barriers that come up for families to be involved, we often look at the school as a kind of family system. Kylie's school family also began reflecting those strengths and positive qualities back to her. I worked with the teacher and student services team to focus on a plan for Kylie using those strengths to help her succeed more in the classroom and with peers. The teacher was able to change her perspective from Kylie being "a problem child" to seeing Kylie as a child who is resilient and able to overcome all the adversity she has been through and still maintain her kindness and helpfulness. Through my partnering, the teacher and school staff became an integral part of Kylie making progress by helping to create a safe environment for her to thrive. We are hopeful that Kylie will continue to progress in her healing and make improvements not only in school, but in all aspects of her life.



# HOMELESS INITIATIVE

## RAY – THE BEACON

Ray was born in Brazil, he came to Madison 12 years ago. He is a veteran in the Army who fought in Afghanistan, Iraq, and Syria. He served as a Combat Medic and was very passionate about his job and really enjoyed it. Ray found himself homeless in February after he found out his girlfriend had spent the last of their money on alcohol again. He has never been homeless before. “The first few nights on the street were very scary. I have been to war and this wasn’t like war. I used some of my military skills to stay safe. Someone told me about The Beacon and I have been coming here every day since.” Ray’s mother lives in Madison and he sees her 3 days a week. She does not know that he is homeless because she is frail with her health and he is afraid it would add unnecessary stress to her.

“The Beacon being open during the day allowed me the opportunity to job search and get the job that I currently have. Provided me a shower and clean clothing before my job interview. ” Ray is currently working as a general manager at a local restaurant and staying at the Warner Park shelter in the evenings. He uses The Beacon transportation to get from the night shelter to the day shelter. “The homeless community has a lot of really good people. I have met a lot of veterans. They took me in and treated me like family. You have to be determined to get off the streets. There’s

going to be someone that will hire you. You might not like the job or want to do the job, but if your main goal is employment, you will set that aside and know it is what you need and to take that opportunity.”

“My favorite part about The Beacon and being here is when we come in, The Beacon staff greet you with a smile and ask you how you are and it is genuine and sincere. I can be in the worst mood and not having the best luck, but I am accepted here. I am listened to here. The energy from the staff and volunteers is always pleasant. Some of the staff have been in our shoes before and knowing that they have been here too, gives me the motivation that I need. They went through the same situation, and I want to be like them. I want to be in a position to give back.”



**MEALS • SHOWERS & RESTROOMS • LAUNDRY & DAY STORAGE • MAIL CENTER, PHONES, COPIER & FAX  
PREVENTATIVE HEALTHCARE • COMPUTER LAB & ASSISTANCE • HOUSING & JOB SEARCH ASSISTANCE • AND MUCH MORE!**

# 2019 FUNDING SOURCES

## Government Contracts For Services

City of Madison, WI  
 Dane County Human Services  
 Fiscal Assistance of Dane County  
 Rock County Human Services  
 Sauk County Human Services  
 State of WI Health & Family Services  
 US Department of Veteran Affairs  
 Waushara County Human Services

## United Way Agencies

United Way Blackhawk Region  
 United Way of Dane County  
 United Way of Green County  
 United Way of Jefferson & N Walworth Counties  
 United Way of Portage County

## Contracts with Other Agencies

Alzheimer's & Dementia Alliance of WI  
 Care Wisconsin First, Inc.  
 Care Wisconsin Health Plan, Inc.  
 Columbus School District  
 Community Living Alliance  
 DeForest Area School District  
 Diocese of LaCrosse  
 Edgerton School District  
 GT Independence  
 Inclusa  
 Independent Care Health Plan – Icare  
 iLIFE Financial Management  
 Integrated Counseling Services  
 Journey Mental Health Center  
 Madison Kipp Corporation  
 Madison Metropolitan School District  
 Middleton-Cross Plains School District  
 Monona Grove School District  
 Mount Horeb Area School District  
 My Choice Family Care  
 Northwestern Mutual  
 Office of Catholic Schools  
 Oregon School District  
 Outreach Health Services  
 Porchlight, Inc.  
 Premier, Inc.

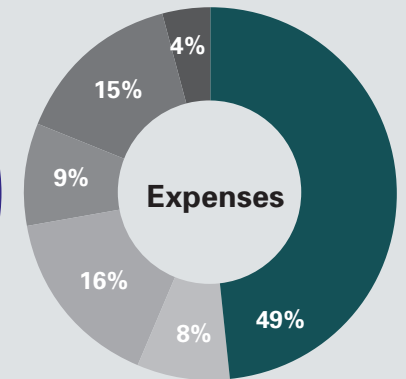
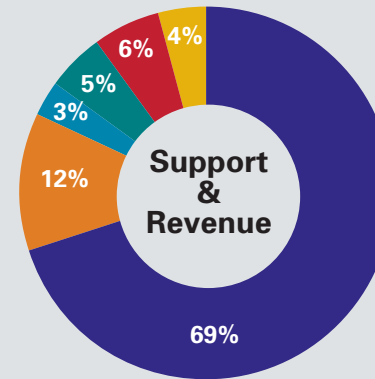
## Contracts with Other Agencies (cont.)

Portage Commons, LLC  
 QBE Insurance  
 School District of Jefferson  
 St. Ann School – Stoughton  
 St. Jerome – Columbus  
 St. Mary's – Portage  
 Stoughton Area School District  
 Sun Prairie Area Schools  
 Verona Area School District  
 Waunakee School District  
 WPS Insurance Company

## Foundations, Trusts, Supporters

All Saints Neighborhood  
 Alliant Energy  
 American Family Dreams Foundation  
 Apostolate for Persons w/Disabilities  
 Associated Bank  
 Attic Angel Community  
 Catholic Charities USA  
 Charles E Kubly Foundation  
 CUNA Mutual  
 Ecolab Foundation  
 Electronic Theater Controls Foundation  
 Endres Manufacturing  
 Gordon Flesch  
 Health Communities Fund  
 Hope Haven-Rebos United, Inc.  
 Jack Deloss Taylor Charitable Trust  
 Madison Community Foundation  
 Madison Gas & Electric  
 Neese Family Foundation  
 Oakwood Foundation, Inc.  
 Retirement Research Foundation  
 Roman Catholic Diocese of Madison, Inc  
 Rotary Foundation  
 The Capital Times Kids Fund  
 University of Wisconsin, Madison  
 Veridian Homes Foundation  
 William J. Cronin Foundation  
 Wispack Inc., Trusts  
 Zendesk Neighborhood Foundation

# Audited Statement of Activities



## Support and Revenue

Purchase of Service Contracts	\$9,669,860
Program Service Fees	1,669,044
Diocese of Madison	459,667
United Ways	678,602
Contributions & Pledges	881,556
Other	618,917
<b>Total Support and Revenue</b>	<b>\$13,977,646</b>

## Expenses

<b>Program Services</b>	
Developmentally Disabled	\$6,984,841
Services for Families	1,214,842
Services for Children	2,244,778
Services for Seniors	1,222,085
<b>Total Program Services</b>	<b>\$11,666,546</b>
<b>Support of Programs</b>	
Management and Administration	\$2,130,277
Development & Communications	531,734
<b>Total Supporting Activities</b>	<b>\$2,662,011</b>
<b>Total Expenses</b>	<b>\$14,328,557</b>

# 2019 BOARD OF DIRECTORS

Christie Seibert, *Chair*  
 Cliff Michalski, *Secretary*

Jim Hartlieb, *Vice Chair*  
 Dorothy Conduah, *Treasurer*

Mary Kay Brooks  
 Dan Clancy  
 Debbie Cray

Sandy Docter  
 Sarah Dunn  
 John Faust

Jen Fitzpatrick  
 Patrick Flesch  
 Fr. Thomas Kelly

Paul Meyer  
 Michael Morey  
 Chris Roe